



## **OUR FINANCIAL POLICIES AND YOUR DENTAL INSURANCE**

DDS Family Dental is committed to providing you with the best possible care. If you have dental insurance, we will help you receive your maximum allowable benefit. In order to achieve these goals, we need your assistance and your understanding of our financial policies.

We encourage our patients to be familiar with the cost of dental treatment. A full estimate is available to you before you consent to treatment. If you would like an estimate please be sure to request one.

- Your insurance is a contract between you, your employer and the insurance company. We are not a third party to that contract. As a service to you, we will help you file your insurance claim for reimbursement, providing we have complete and current insurance information. It is your responsibility to give our office your dental insurance information. We still consider the patient or responsible party to be liable for the account
- Not all services are a covered benefit in all contracts. The insurance coverage purchased by your employer selects certain services they will not cover. You are responsible for deductibles and non-covered services. Please pay estimated portion as services are rendered. We would appreciate the remaining balances, if any, to be paid within 14 days after receipt of our billing statement.
- Patients without insurance or our Dental Savings Club; please make payment for your care at each office visit. Our methods of payment are:
  - Cash
  - Check
  - Visa, MasterCard, Discover, American Express
  - Financial Plans through Care Credit Financing